



NORTH CAROLINA COMMUNITY COLLEGE SYSTEM

R. Scott Ralls, Ph.D.

President

August 9, 2010

MEMORANDUM

TO: Presidents
Business Officers
System Administrators
Network Administrators

FROM: Dr. Saundra W. Williams, Senior Vice President
Technology and Workforce Development

SUBJECT: Payment Card Industry (PCI) Compliance with Datatel E-Commerce 3.x Update

Datatel has provided a document to the System Office which addresses their position with E-Commerce 3.x not being Payment Application – Data Security Standard (PA-DSS) compliant.

Paragraph three (3) specifically identifies E-Commerce 3.x as a payment application and focuses on Datatel's decision to not meet the PA-DSS requirement but rather modify the product in such a way that E-Commerce will no longer be a payment application.

Colleges using E-Commerce 3.x should continue efforts to meet all other Payment Card Industry – Data Security Standard (PCI-DSS) requirements. Colleges are also strongly encouraged to include the attached document as a central part of a documented action plan to meet PCI compliance until the delivery of E-Commerce 4.x.

If you have PCI related questions, please contact Stephen Reeves, Director of IT Security at 919.807.7054 or reevess@nccommunitycolleges.edu.

SWW/ssr/dcm

Attachment

c: Jennifer Haygood
Bruce Humphrey
Kim Van Metre
Arthur Hohnsbehn
Stephen Reeves

CC10-034
Email

Datatel e-Commerce 4.0

The Payment Application–Data Security Standard (PA–DSS) – previously known as the Payment Application Best Practices (PABP) standard and formerly under the supervision of the Visa Inc. Program – is managed by the Payment Card Industry (PCI) Council. The objective of PA–DSS is to help software vendors and others develop secure payment applications and ensure that their payment applications support the PCI–DSS compliance of their merchants. Payment applications that are sold, distributed, or licensed to third parties are subject to PA–DSS requirements. In-house payment applications developed by merchants or service providers that are not sold to a third party are not subject to PA–DSS requirements, but they must still be secured in accordance with PCI–DSS.

As a result of our evaluation of the Payment Card Industry’s data security standards for payment application providers, Datatel has announced the scheduled release of Datatel e-Commerce 4.0.

Datatel Colleague e-Commerce 3.x is, by definition, a payment application. Datatel evaluated two options: to become compliant with PA–DSS or to modify the solution so that it was no longer a payment application. After extensive analysis we decided to modify Colleague e-Commerce in such a manner that it would no longer be a payment application.

With these modifications, there will be no entry, storage, or transmission of sensitive credit card information within the Colleague/WebAdvisor solution. Instead, during e-Commerce payment processing, Datatel will pass control to our PCI-compliant partner sites for the entry and validation of credit card information. Once the transaction is complete, control will then be passed back to the appropriate Colleague and/or WebAdvisor process, where only non-sensitive data will be stored.

This methodology will be implemented in both Colleague and WebAdvisor interfaces for Colleague Student, Colleague AR/CR, Colleague Advancement, and Datatel Recruiter in all places where credit card payments are accepted. Please note that there will be no change to the processing of electronic checks (e-Checks), which are also a part of e-Commerce.

This project enables Datatel Colleague e-Commerce users to be PCI–DSS compliant with respect to this solution. The first phase of delivery, targeted for general release in September 2010, will include all modifications and enhancements related to credit card transaction entry, with the exception of those related to encrypted card-swipe capabilities. As we move through 2010, we will continue to work closely with our partners in the identification and testing of encrypted card readers that will be key to managing the transmission of sensitive data. Recommendations will be announced in Q4 2010.

For detailed information on the modifications, visit www.datatel.com/eCommerceUpdate. If you have any questions, please contact Moira Kirkland, Datatel Senior Product Manager, at msk@datatel.com.

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4375 Fair Lakes Court
Fairfax, VA 22033
1-800-DATATEL

www.datatel.com