

**The CCLINC Users Group meeting was held at the annual NCCCLA Conference at Johnston Community College.**

**In attendance:**

Libby Stone, Gaston/ Grant LeFoe-South Piedmont  
Drew McNaughton, Sirsi Dynix  
Addie Holloman, Carol Hankinson, (Roanoke Chowan)  
Julie Humphrey, Meredith Lewis, (Durham Tech)  
Beverly Rufty, (Mitchell)  
Ali Norvell, (Blue Ridge)  
Leigh Russell, (Pitt)  
Paula Hopper, (Beaufort)  
Wendy White, (Craven)  
David Wright, (Surry)  
Carmen Ellis, (Brunswick)  
Bill Kinyon, (Haywood)  
Mary Anne Caudle, (Martin)  
Alicia Hartley, Amber Jacks, (Caldwell)  
Carl Danis, (Sandhills)  
Tara Guthrie, (Central Carolina)  
Colleen Kehoe-Robinson, (James Sprunt)  
Leslie Queen, Lisa Trexler, (Cleveland)  
Vada Bunker, Christy Earp, (Wilkes)  
Debbie Luck, Jennifer Mincey, Lisa Dees, Jenny Thomas, BJ Thompson, (Zoom)  
Staci Wilson, (Catawba Valley)  
Michael Milliken, (Sampson)  
Sarah Sowa, Angela Whitehurst, (Mitchell)  
Robert James, (Nash)  
Rich Garafolo, (Lenoir)  
Tougar Vang, (Montgomery)  
Kris Obele , (Fayetteville Tech)  
Ramona DeAngeles, (McDowell)  
Katy Hoffler, (Wake Tech)  
Tim Hunter, (Rowan Cabarrus)  
Charles Wiggins, Jennifer Stevens, (Isothermal)  
Sally Goodman, (Coastal Carolina)

**Libby called the meeting to order at 4:15 p.m.**

## **Welcome, Zoom Check In**

### **I. Speakers, John Wood and Drew McNaughton**

- a. Blue Cloud Roll Out, John Wood-should be a quick roll-out, get a small subcommittee to see how we want it to look and feel. Decide on dashboard. Let him know where we are having difficulty so the trainer can roll out the dashboard with those first.

- b. SIRSI-feed questions to the systems office if you don't know something, check timeline and let them know. He wants to make sure we are well-served.

\*Concerns about symphony web licenses, initially more money for the group, they are \$99 a piece if you want more. This is an annual cost but you currently have workflows. Those sites who don't have a tech savvy person who doesn't know how to upgrade workflows doesn't have a problem because it can be deployed remotely.

\*SW is just workflows deployed via web using java swing to translate. \*

\*A lot of stuff needs to be deployed – working together as an advisory group will direct the systems office. How can your community of users be well served?

\*Can I address anything for you today? Lay out your needs, create your case and that is the best way to feed information to John, me and the consulting team. They system you have is powerful but you have to articulate your needs to the systems office and then we can work together.

## **Introduce Members**

### **II. Old Business**

- a. Officer election: Joel Ferdon, Chair/Stacey Wilson, Vice-Chair
- b. New members, encouraged to reach out to the subcommittees to ask questions. Libby and other directors reviewed what being part of a consortium meant and the importance of the shared catalog. Explained the role of the steering committee.
- c. To Be Addressed:
  - a. Two people per school send in help desk requests, if it is not from the director, it gets bumped back to the subcommittee. Any global change has to be discussed. This has been the theory but not the practice.
  - b. Process for how we lend and best practices exist. All schools need to follow the documents we have in place or amend them through the committee.
  - c. Record clean up from Colleen-we are not acting on this at this time. We will defer to the catalog committee to decide on how that will be done. To be discussed at April 21<sup>st</sup> meeting.

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- d. John was unaware this mail had been sent and suggested that there are fixes that will automate some of these processes and that there is a good chance of a quick fix. Identify problems and move forward with John.
- e. Courier system-is there any opportunity to track items? Committee needs to decide if mail is faster and if we should make the switch.
- f. Only shown in transit, need to check with courier to see if they have an answer for slow turn around.

**Adjourned: 4:54**

**Next Steering Committee meeting will be held in April.**